Sommario

Agg	iornare driver e firmware Dell ControlVault 1	
Sca	rricare le versioni più recenti dei driver	2
Ins	allare il driver Dell ControlVault	5
Ver	ificare l'installazione del driver	3
Ins	tallare il firmware Dell ControlVault6	3

Aggiornare driver e firmware Dell ControlVault

- I driver e il firmware Dell ControlVault che vengono preinstallati nei computer Dell sono obsoleti e devono essere aggiornati seguendo l'ordine della procedura seguente.
- Se, durante l'installazione di DDP | EE o DDP | ESS, l'utente riceve un messaggio di errore che richiede di uscire dal programma di installazione per aggiornare i driver Dell ControllVault, tale messaggio può essere ignorato per procedere con l'installazione di DDP | EE o DDP | ESS. I driver (e il firmware) Dell ControlVault possono essere aggiornati dopo aver completato l'installazione di DDP | EE o DDP | ESS.

Scaricare le versioni più recenti dei driver

1 Andare a www.support.dell.com.

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Support for your product-drivers, diagnostics, manuals, parts, warranty information and more.	Identify and resolve issues quickly with a variety of troubleshooting tools and resources.	Check the status of your orders and support requests and find answers to common questions.
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Product support		
Getting started with your Dell product		
Our tutorials will help you get set up, connect to the in Get set up and connected	ternet, create a Dell account, and more.	
Identify the product you need to support		
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We can fix your Windows-based device or send you	Find answers to yo	ur technology questions with our co	ellection of articles, videos and tutorials.	

Selezionare Driver e download.



4 Selezionare il Sistema operativo del computer di destinazione.

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	Audio (1 file)	
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Espandere la categoria **Sicurezza**.

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	Change Management Software Development Kit (2 files)	and and
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	Modem/Communications (2 files) ■	
	Mouse, Keyboard & Input Devices (2 files) ■	
	⊙ Network (10 files)	
	Security (2 files)	
	Dell ControlVault Firmware View details ControlVault_Setup_2MYJC_A37_ZPE.exe Hard-Drive (6 M8) Security Release date 12 Dec 2014 Last Updated 08 May 2015 Recommended	
	Version 30.7.027.0,A37	
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	Version 3.0.00040.30.7.027,A18	
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	Serial ATA (4 files)	
	System Utilities (2 files)	
	Systems Management (5 files)	
	Video (3 files)	

- **6** Scaricare e salvare i driver Dell ControlVault.
- 7 Scaricare e salvare il firmware Dell ControlVault.
- 8 Copiare i driver e il firmware nei computer di destinazione, se necessario.

Installare il driver Dell ControlVault

1 Passare alla cartella in cui è stato scaricato il file di installazione del driver.

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Favorites	Name -	Date modified	Туре	Size	
Desktop	ControlVault_Setup_2MY/C_A37_ZPE	8/27/2015 5:15 AM	Application	5,702 KB	
bownloads 1	CV_DRV_Setup_YYV17_A18_64b_ZPE	8/27/2015 5:16 AM	Application	15.739 KB	
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Computer					
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2 Fare doppio clic sul driver Dell ControlVault per avviare il file eseguibile autoestraente.

SUGGERIMENTO: Assicurarsi di installare prima il driver. Il nome file del driver *al momento della creazione del documento* è ControlVault_Setup_2MYJC_A37_ZPE.exe.

- **3** Fare clic su **Continua** per iniziare.
- 4 Fare clic su OK per decomprimere i file del driver nel percorso predefinito C:\Dell\Drivers\<Nuova cartella>.
- 5 Fare clic su Sì per consentire la creazione di una nuova cartella.
- 6 Fare clic su OK quando viene visualizzato il messaggio di completamento della decompressione.

7 Al termine dell'estrazione, viene visualizzata la cartella contenente i file. Se ciò non accade, passare alla cartella in cui sono stati estratti i file. In questo caso, la cartella è JW22F.

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	1041.mst	10/14/2014 4:10 PM	MST File	98 KB	
Libraries	1042.mst	10/14/2014 4:10 PM	MST File	90 KB	
B Documents	1043.mst	10/14/2014 4:10 PM	MST File	99 KB	
A Music	1044.mst	10/14/2014 4:10 PM	MST File	91 KB	
Pictures	1045.mst	10/14/2014 4:10 PM	MST File	97 KB	
Videos	1046.mst	10/14/2014 4:10 PM	MST File	97 KB	
	1048.mst	10/14/2014 4:10 PM	MST File	96 KB	
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	1060.mst	10/14/2014 4:11 PM	MST File	95 KB	
	2052.mst	10/14/2014 4:10 PM	MST File	71 KB	
	2070.mst	10/14/2014 4:10 PM	MST File	97 KB	
	CVHCI64	10/14/2014 4:11 PM	Windows Installer	16.627 KB	
	≭ mup	10/14/2014 4:14 PM	XML Document	5 KB	
	Readme	10/29/2014 5:52 PM	Text Document	34 KB	
	Version	11/4/2014 1:56 PM	Text Document	1 KB	

- 8 Fare doppio clic su CVHCI64.MSI per avviare il programma di installazione del driver [in questo esempio si tratta di CVHCI64.MSI (CVHCI per un computer a 32 bit)].
- 9 Fare clic su Avanti nella schermata iniziale.
- 10 Fare clic su Avanti per installare i driver nel percorso predefinito C:\Program Files\Broadcom Corporation\Broadcom USH Host Components\.
- 11 Selezionare l'opzione Completata e fare clic su Avanti.
- 12 Fare clic su Installa per avviare l'installazione dei driver.
- 13 È possibile, facoltativamente, selezionare la casella di controllo per visualizzare il file di registro del programma di installazione. Fare clic su Fine per uscire dalla procedura guidata.

Verificare l'installazione del driver

• Device Manager avrà un dispositivo Dell ControlVault (e altri dispositivi) a seconda del sistema operativo e della configurazione dell'hardware.

Installare il firmware Dell ControlVault

- 1 Passare alla cartella in cui è stato scaricato il file di installazione del firmware.
- 2 Fare doppio clic sul firmware Dell ControlVault per avviare il file eseguibile autoestraente.
- 3 Fare clic su Continua per iniziare.
- 4 Fare clic su OK per decomprimere i file del driver nel percorso predefinito C:\Dell\Drivers\<Nuova cartella>.
- 5 Fare clic su Sì per consentire la creazione di una nuova cartella.
- 6 Fare clic su OK quando viene visualizzato il messaggio di completamento della decompressione.

7 Al termine dell'estrazione, viene visualizzata la cartella contenente i file. Se ciò non accade, passare alla cartella in cui sono stati estratti i file. Selezionare la cartella firmware.

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- 8 Fare doppio clic su ushupgrade.exe per avviare il programma di installazione del firmware.
- 9 Fare clic su Avvia per avviare l'aggiornamento del firmware.

IMPORTANTE: Se si tratta dell'aggiornamento di una versione precedente del firmware, all'utente potrebbe essere richiesto di immettere la password di amministratore. In tal caso, immettere la password **Broadcom** e fare clic su **Invio**.

Vengono visualizzati alcuni messaggi di stato.

10 Fare clic su **Riavvia** per completare l'aggiornamento del firmware.

L'aggiornamento dei driver e del firmware Dell ControlVault è stato completato.